

User manual Broadband - Upcoming

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This Page is under Development

Introduction

Briefly describe in general terms the system/application and the purpose for which it is intended, written in non-technical terminology. Consider including a high-level architecture diagram for the system. The description should include, but is not limited to, the following:

- Key features or major functions/use cases performed by the system/application
- Architecture of the system in non-technical terms (e.g., client server, Web-based, etc.)
- System environment or special conditions

Environment Setup

- **Set-up Considerations**

<Briefly describe and graphically depict as appropriate the equipment, communications, and network configuration of the system in a way that a non-technical user can understand>

- **User Access Considerations**

<Briefly describe and graphically depict as appropriate the equipment, communications, and network configuration of the system in a way that a non-technical user can understand>

- **Accessing the System**

<Provide detailed information and describe the procedures necessary to access the system. If applicable, include how to get a user ID and log on to the system, as well as the actions a user must take to change and/or reset a password.>

- **System Work Flow**

<Describe how system flow is happening mentioning checkpoints which can be verified during flow to ensure system is working as expected>

- **Exiting the System**

<Mention the validation artifacts that are essential to ensure the functionality is working as expected. Also any limitation while closing the validation process>

Executing System

Describe the specific system function or feature in detail and depict graphically by including screen prints and descriptive narrative as appropriate. Ensure each screen print is captioned and has an associated tag providing appropriate alternative text

Follow the above for sub feature / use cases

Troubleshooting

- **Error Messages**

<Identify the error messages that a user may receive and the likely cause(s) and/or possible corrective actions for the error>

- **Special Considerations**

<If applicable, describe any special circumstances, actions, exceptions, etc., that should be considered for troubleshooting.>